

Library Services and Technology Act

LSTA

Five-Year Evaluation for Wisconsin

1997-2002

Wisconsin Department of Public Instruction
Division for Libraries, Technology, and Community Learning

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Table of Contents

	Page
Executive Summary	1
Background	1
Highlights of the LSTA Program in Wisconsin	1
Overall Report of Results	5
Dollars Spent	5
Goal 1 – Technology	6
Goal 2 – Resource Sharing	10
Goal 3 – Targeted Services	12
Results of In-Depth Evaluations	17
Technology	17
Targeted Services	20
Lessons Learned	23
Evaluation Process	25
Appendices	27
A. Wisconsin LSTA Evaluation/Plan Timeline and Groups Involved	A-1
B. Wisconsin LSTA Dollar Expenditure Information 1997-2002	B-1
C. Wisconsin LSTA Projects 1997-2002	C-1
D. Survey Results (Web Surveys and School Library Media Survey Results)	D-1
E. LSTA Web Survey Instruments	E-1

Executive Summary

Background

In 1997 the Wisconsin Division for Libraries, Technology, and Community Learning (hereafter referred to as the Division or DLTCL) prepared a five-year plan which contained the state's present and projected library needs and a plan for helping to meet those needs with federal funds made available under the state administered Library Services and Technology Act (LSTA) program from 1997-2002. The LSTA required the Division to evaluate the activities assisted with LSTA funds prior to the end of this five-year period. This document constitutes the report of that evaluation.

The Division used a variety of reports, surveys and other information sources for evaluating the LSTA program from 1997-2002, including periodic progress reports begun in 1999, existing data and reports, surveys and studies, and group meetings and hearings.

A wide variety of library-related groups were involved in assessing the LSTA program from 1997-2002, including the LSTA Advisory Committee, the Council on Library and Network Development, the Library and Information Technology Advisory Committee, the Delivery Services Advisory Committee, and the System and Resource Library Administrators Association of Wisconsin. Also involved were key public library system staff, including the system directors, system special needs and youth consultants, system technology consultants, system continuing education consultants, and public library directors.

In 2001 and 2002 the Division developed a number of special Web surveys to gather information on the LSTA program from selected constituent groups. The results of the surveys are included in this report as a part of the evaluation of specific activities and priorities funded with LSTA during the past five years and as part of the overall evaluation of the LSTA program in Wisconsin. The complete survey results are found in Appendix D.

Highlights of the LSTA Program in Wisconsin 1997-2002

From 1997-2002 the LSTA funds were used effectively and there was progress in all of the areas addressed in the five-year plan for that time period. The citizens of Wisconsin are receiving better library services today than they were at the beginning of the LSTA program in 1997, and the programs and services funded by the LSTA program have been an important part of the improvements that have occurred. LSTA funds have played a prominent role in assisting Wisconsin libraries in improving library services through technology and resource sharing and in improving library services to those with inadequate services.

Some of the LSTA funds Wisconsin received were used for statewide and state-level projects administered by the Division. Examples of such projects were the BadgerLink project that provided seed money for statewide access to full-text databases; the WISCAT union database project; support for statewide task forces and committees; state-level consultation in the areas of technology and service to users with special needs; and state-level reference, interloan, and delivery support.

Some LSTA projects were awarded to public library systems to coordinate projects on behalf of their member public libraries. Examples of such projects were the systemwide technology projects that assisted libraries in gaining access to the Internet, acquiring adaptive technology equipment, and participating in shared automated systems; and the systemwide projects that enabled member libraries to implement the recommendations in the statewide plan for library service to youth with special needs.

LSTA projects also were awarded directly to individual public libraries. These projects enabled the libraries to serve youth with special needs or disabilities and to join shared automated systems. Some of the grant categories available during the past five years were part of a competitive grant process; others were noncompetitive and funds were awarded on a formula basis for specific purposes.

The results of the Web surveys cited above indicated there was general satisfaction in Wisconsin with the use of the LSTA funds in 1997-2002. The results of the Web surveys showed many strong positive values (4's on a scale of 1 to 5, with 5 being very valuable) and very few negative values (1's and 2's, of little of value). In particular, all groups surveyed placed a very high value on many of the technology projects funded during this time period, including the startup of the BadgerLink project, shared systems, Internet access, system technology projects, and consultation services available from the Division. The survey results for projects for users with special needs were not as consistent among the groups surveyed, nor were they as high overall, but some of the projects received high marks, including summer library program coordination, special needs and youth consultation from the Division, adults with special needs, and special needs (noncompetitive) projects. Among the comments included with the surveys were the following:

“LSTA funding has been responsible for our library system’s implementation of technology projects. Without these funds, we could not have provided the support that libraries needed.”

“LSTA funding has enabled our libraries to reach a whole new level of service to people with special needs.”

“Shared automation projects as well as Internet access are highly desirable, as they lead to the sharing of resources. Further linkages will only make more available to the residents of the state. LSTA funds used in this way provides a tremendous return on investment.”

LSTA funding in Wisconsin represented less than 2% of public library expenditures statewide during this time period making it difficult to have a significant impact on library needs statewide. However, there was enough money to demonstrate new programs, model programs, and provide exemplary services at all levels, local, regional and statewide, particularly when the LSTA funds were used in conjunction with other funding sources.

Among the major accomplishments with the LSTA program from 1997-2002 were the following:

- Internet resources were made available to the vast majority of Wisconsin citizens. LSTA funds, in conjunction with other local, state and federal funds, helped increase the percentage of public libraries with Internet access from 69% in 1997 to 98% in 2001.
- Greatly increased numbers of books and other materials were made available to Wisconsin citizens through regional shared automation systems. LSTA funds, in conjunction with other local and state funds, helped increase the percentage of public library participation in shared automation systems from 20% in 1997 to 60% in 2002.
- Extensive collections of magazines and newspapers were made available to Wisconsin citizens. LSTA funds were used on a demonstration basis to provide libraries of all types throughout the state and citizens from their homes with access to full-text articles in over 6,000 journals and reference materials and 500 newspapers. This was the first time many citizens had access to such resources from their homes and the first time libraries had access to such an extensive collection of resources. State funds were made available to continue this popular program, called BadgerLink.
- Over 30 million bibliographic records of the holdings in over 1,200 Wisconsin libraries were made available to Wisconsin citizens. LSTA funds were used to continue development of WISCAT, the statewide union catalog, including making it available on the Web and providing a method of online interactive updating and improved interlibrary loan functions. Between 1997-2002, the bibliographic records in WISCAT increased by 1.5 million and the library holdings information increased by 4.7 million.
- A statewide delivery network was utilized to support the sharing of books and other materials owned by libraries and deliver them to Wisconsin citizens throughout the state. LSTA funds were used to support a study and assessment of the statewide delivery network and demonstrate delivery services in selected areas of the state and statewide. A pricing structure was developed and agreed to by the public library systems and private academic libraries. The total intersystem interlibrary loan volume for the South Central Library System delivery service, which includes the University of Wisconsin system libraries, the Madison campus libraries, technical college system libraries, public library systems, and Wisconsin state government libraries, increased from 971,516 in 1999 to 1,292,512 in 2001. The delivery volume for public library systems only increased from 569,296 in 1999 to 679,432. By the end of 2001, all public library system clearinghouses had five-day-a-week delivery of library materials from the statewide delivery service.
- Wisconsin public libraries and public library trustees were provided with tools to help them better serve the citizens of the state. LSTA funds were used to support the work of task forces that helped develop publications such as the *Wisconsin Public Library Trustee Handbook* and the *Wisconsin Public Library Standards*.
- LSTA funds were used to support an initiative for library services for youth with special needs that resulted in a statewide plan, *Public Library Services for Youth with Special Needs: A Plan for Wisconsin*, and funding for three years for public libraries and public library systems to implement services recommended in the plan. Kathleen de la Pena

McCook and Rachel Meyer authored an article on public libraries and community initiatives for youth development that appeared in the September-October issue of *Public Libraries* citing the Wisconsin plan and said the plan “....bears special attention for its inclusiveness and proactive advocacy for the needs of youth...” In a memo regarding the plan, de la Pena McCook, a professor at the University of South Florida, School of Library and Information Science, said, “I hope this becomes a model for the nation...The whole nation should read it.”

- LSTA funds were used to provide leadership in the development and use of technology for improved services. Among the accomplishments attributable to this leadership was the receipt of over \$112 million in federal E-rate funds to Wisconsin’s schools and libraries from 1998-2002. Wisconsin ranked 9th nationally in per capita funds received by schools and libraries from the E-rate program. In the January of 2002 issue of *American Libraries* Karen Schneider, the Internet Librarian, said the Division’s E-Rate FAQ was the best resource on the topic. The leadership in the area of technology also helped increase the percentage of public libraries with Internet access from 69% in 1997 to 98% in 2001 and increase the percentage of public libraries in shared automation systems from 20% in 1997 to 60% in 2002. The Division was one of the first state library agencies in the country to have an extensive Web presence for information and materials of interest to librarians.

Overall Report of Results

Dollars Spent

From 1997-2002, Wisconsin awarded almost \$16.5 million dollars in LSTA funds. Some of the funds were awarded directly to public and state institution libraries and public library systems. Some of the funds were used for statewide projects and were administered by the Division. For detailed lists of projects awarded see Appendix C.

LSTA Funds Awarded by Administering Agency		
Agency	Total Dollars	Percentage
DLTCL*	\$ 10,086,068	61%
Libraries/Agencies**	6,401,409	39%
TOTAL	\$ 16,487,477	100%

*The funds administered by the Division were used to support the WISCAT and BadgerLink projects, consultation services, publications, Reference and Loan support, and the work of various task forces and planning committees.

**The funds administered by systems, libraries, and other agencies supported Internet access, shared system projects, system technology projects, and library services to users with special needs and disabilities.

A comparison of the three broad LSTA purposes by expenditures shows that, overall, more LSTA dollars were used for technology than for resource sharing and targeted services. The “targeted services” are those projects targeting library services to persons having difficulty using a library and to underserved urban and rural communities.

LSTA Funds Awarded by LSTA Purpose		
LSTA Purpose	Total Dollars	Percentage
Technology	\$ 10,521,776	64%
Resource Sharing	1,334,343	8%
Targeted Services	4,083,736	25%
Administration	547,622	3%
TOTAL	\$ 16,487,477	100%

Of the funds administered by the Division, almost 75% was spent on technology projects. Of the funds awarded to libraries and systems, approximately half of the funds were awarded for projects for targeted services and half for technology projects.

LSTA Funds Awarded by LSTA Purposes Project Administered by Systems and Libraries		
LSTA Purpose	Total Dollars	Percentage
Technology	\$ 3,041,799	48%
Resource Sharing	190,200	2%
Targeted Services	3,169,410	50%
TOTAL	\$ 6,401,409	100%

LSTA Funds Awarded by LSTA Purposes Projects Administered by the Division		
LSTA Purpose	Total Dollars	Percentage
Technology	\$ 7,479,977	74%
Resource Sharing	1,144,143	11%
Targeted Services	914,326	9%
Administration	547,622	6%
TOTAL	\$ 10,086,068	100%

Goals

The Wisconsin LSTA plan for 1997-2002 had three goals addressing the six purposes of the LSTA program. A list of the goals, related LSTA purposes, priorities for each goal, progress toward the goals, and major accomplishments follow.

The Division surveyed public library system staff, members of Division statewide advisory committees, and public library directors regarding their opinions on various LSTA-funded projects during 1997-2002. Selected results from the surveys are included below. Survey respondents were asked to rate the value of various LSTA projects funded during 1997-2002 and possible priorities for future use of LSTA funds 2003-2007 on a scale of 0 to 5, with 5 being highly valuable and 0 being of little value. There was a 61% response rate from Division advisory committees (36 respondents out of a possible 59), a 64% response rate from public library system staff (49 out of a possible 77), and a 32% response rate from the public library directors (123 out of a possible 389) on a general survey of LSTA projects and a 54% response rate on a survey of public library directors (208 out of a possible 385) regarding library services to special needs populations. The low response rates from the public library director group, in particular, make it difficult to generalize from the responses. See Appendix D for the complete results of these Web surveys.

The Division selected specific goals and objectives, programs, and groups of activities for more in-depth evaluation and reporting. In the area of technology, the use of LSTA funds for Internet access and for BadgerLink, a project for access statewide to electronic information, were selected for in-depth evaluation. In the area of targeted services, the value of a statewide plan for library service to youth with special needs and subgrants for services to people with special needs were selected for in-depth evaluation.

Goal #1: To ensure that libraries and library systems utilize technology to improve services and facilitate access to materials and information resources from Wisconsin libraries and other sources for Wisconsin residents.

Goal #1 addressed the following LSTA purposes:

- ◇ *Establishing or enhancing electronic linkages among or between libraries*
- ◇ *Linking libraries electronically with educational, social, or information services*
- ◇ *Assisting libraries in accessing information through electronic networks*
- ◇ *Paying costs for libraries to acquire or sharing computer systems and telecommunications technology*

Summary of Expenditures for Goal #1 1997-2002	
Project	Funds Awarded
WISCAT	\$ 3,307,196
Internet Access	835,201
Shared Systems	1,754,864
BadgerLink	2,100,000
Reference Databases (1997-98)	201,322
Reference and Loan – Technology	1,293,605
Digitization	98,000
DLTCL Consultation/Coordination	598,676
Technology Committee/Conference	45,000
Miscellaneous/Other	287,913
TOTAL	\$ 10,521,776

Priorities and accomplishments for Goal #1:

- **Maintain the WISCAT database as a resource sharing tool and a resource of MARC records for Wisconsin libraries.**

WISCAT. The WISCAT union bibliographic database has been the Division's primary means of promoting resource sharing since it was first introduced in 1982. Access to WISCAT has evolved from microfiche, to CD-ROM, to a version freely available over the Web to library staff and the general public. State procurement regulations require periodic rebidding of WISCAT. Following these regulations, an RFP for database development and maintenance and for interlibrary loan management was issued in December 2000. Two vendors were chosen to provide the products, Auto-Graphics for the WISCAT union database development and maintenance, and Fretwell-Downing for the interlibrary management system. The new software allows for a Web-based union catalog with interactive holdings updating and Web-based interlibrary loan management. The new software also has Z39.50 capability allowing connectivity to other compliant library online catalogs for resource sharing. The new WISCAT was available in January 2002.

There are issues that need to be addressed regarding the best and most cost effective model for promoting and supporting statewide resource sharing. Changes in technology, the availability of standards for linking disparate and same-vendor shared systems, the increase in the numbers of libraries participating in regional shared systems throughout Wisconsin, and concerns about the financial support necessary for statewide resource sharing efforts are among the issues needing to be considered.

The role of WISCAT as a statewide union database may diminish if changes and improvements in technology allow for the efficient and seamless linking of shared automation systems throughout the state. For example, it may no longer be necessary for the holdings of libraries to be included in WISCAT if they are conveniently available through linking technology. WISCAT might be reduced in size and scope by including only records and holdings not in OCLC or in shared automation systems, including serials records. The goal is to provide access to resources in the state for the benefit of all citizens, and to do so in a cost effective manner. The next few years will be a time of technological development, assessment of interlibrary loan processes, and transition to a new automated system for resource sharing.

WISCAT Participation			
Year	Titles	Holdings	Participating Libraries
1983	1.4 million	4.5 million	139
1997	5.6 million	26 million	1,125
2001	7.1 million	30.7 million	1,275

WISCAT Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.77
DLTCL Advisory Committees	3.81
Public Library Directors	4.26

- **Promote Internet access for staff and patrons in all public library systems and public libraries and staff access for state institution libraries.**

For in-depth information on Internet access, see page 17.

- **Link local and regional automated systems, WISCAT, and fulltext databases to form a statewide electronic network.**

Shared Automated Systems. Shared automated systems have been promoted as a tool to enhance regional resource sharing. In the mid-1980's, only two of the state's seventeen public library systems had shared automation systems. While there has been a steady increase in shared system development throughout the state, approximately 40% of the state's public libraries are still not in shared systems. The Division has allocated some LSTA funds for shared systems, but, of necessity, most of the costs for this activity have been borne by participating libraries and library systems. It is expected that the number of public libraries participating in shared automation systems will continue to increase over the next several years and that this effort, in combination with other developments in technology, such as the ability to link shared systems, will improve resource sharing regionally and statewide. Very few school library media centers have participated in shared systems with other school districts or other types of libraries. This is an issue that should be reviewed in future years.

Public Libraries in Shared Automation Systems		
Year	Public Libraries in Shared Automation Systems	Public Library Systems with One or More Shared Automation Systems
1997	75 / 20%	9
2001	193 / 50%	15
2002	230 / 60%	16

Shared Systems Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.80
DLTCL Advisory Committees	4.54
Public Library Directors	4.33

Linked Systems. In January 1999 the Division set aside \$243,000 in LSTA funds to demonstrate a model for linking shared automation systems. A committee was appointed to oversee the project. The committee met to outline goals, develop criteria for participation, evaluate product demonstrations, and review an RFP process. After reviewing responses from vendors, the committee decided not to proceed with the linked system project at that time.

As noted above under the WISCAT priority, the contract that was signed with the WISCAT vendor in 2001 will allow the Division to proceed with the goals of the original linked system project. The software will allow libraries and systems to connect to Z39.50 targets and allow for searching of one or more automated systems. The system will be tested in 2002 and more experimentation will take place over the next few years.

Linked Systems Survey Results 2003-2007 <i>(Since the linked systems project planned in 1999 was never implemented, the survey results reported here are for a future linked systems project)</i>		
Group	Value (scale of 0 to 5)	
	DLTCL Projects	Library/System Projects
Public Library System Staff	4.43	4.38
DLTCL Advisory Committees	4.18	4.33
Public Library Directors	4.35	4.38

Digitization. In 2001 the Division allocated \$88,000 in LSTA funds to initiate a project to digitize state and local historical information on Great Lakes maritime history (photographs, logbooks, ship manifests, etc.) held in five libraries in the state. The Division coordinated the collaborative project which had as its purpose to demonstrate the process and procedures of digitizing information. The group developed procedures for selecting and scanning documents, standards for metatagging, and implementing a Web site. A number of issues have been identified as needing to be addressed in the coming years, including how to access/set priorities for future digitization efforts, how to link to digitized materials, sources of funding, standards, and education of librarians. At the time of the rating below, the project had not yet been completed and survey responders had not had an opportunity to view the Great Lakes Maritime History site.

Digitization Survey Results 1997-2002		
Group	Value (scale 0 to 5)	
	Statewide Projects	Local Projects
Public Library System Staff	2.71	2.81
DLTCL Advisory Committees	3.39	2.91
Public Library Directors	2.65	2.92

Reference and Loan – Technology. LSTA funds provide for the technical aspects of interlibrary loan and reference services, BadgerLink staffing services, and technical maintenance of Reference and Loan automated systems.

Reference and Loan – Technology Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.22
DLTCL Advisory Committees	3.97
Public Library Directors	4.23

- **Provide state-level leadership, planning and coordination to enable libraries to utilize technology to improve services and access to materials and information.**

State-Level Consultation. The technology consultant position with the Division is supported with LSTA funds. The person in this position is responsible for statewide coordination and planning for technology, as well as serving as the liaison to the federal E-rate program and the TEACH Wisconsin program for public libraries. From 1997-2001 the consultant in this position presented 170 workshops on technology topics to approximately 6,400 workshop participants.

State-Level Consultation Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.45
DLTCL Advisory Committees	4.27
Public Library Directors	3.71

Goal #2: To ensure that all Wisconsin residents have convenient and timely access to all Wisconsin libraries and information services through interlibrary cooperation and resource sharing. This goal addresses the following LSTA purpose:

Goal #2 addressed the following LSTA purposes:

◇ *Encouraging libraries in different areas, and encouraging different types of libraries, to establish consortia and share resources*

Summary of Expenditures for Goal # 2 1997-2002	
Project	Funds Awarded
Delivery Services	\$ 252,700
DLTCL Planning	\$ 189,250
RLL – Resource Sharing	\$ 892,393
TOTAL	\$ 1,334,343

Priorities and accomplishments for Goal #2:

- **Encourage and coordinate delivery and sharing of resources and information among public and other types of libraries at the local, system, state and national level.**

Delivery. LSTA funds were used to support the work of a statewide delivery services advisory committee; to demonstrate intersystem delivery service with the Northern Waters Library Service; and to provide a subsidy for the statewide van delivery service operated by South Central Library System.

The Delivery Service Advisory Committee discussed concepts to guide development of funding scenarios for different types of libraries. Pricing structures were recommended for public library systems and private academic libraries. The University of Wisconsin selected South Central Library System as its vendor for delivery thereby leveraging additional state funding for the service and allowing for expansion to five-days-per-week delivery throughout the state. The committee also met with the Wisconsin Technical College System to discuss delivery service to libraries in these institutions. The committee will continue to assess the means to involve all libraries in the statewide delivery service.

Delivery Services Survey Results 1997-2002			
Group	Value (scale of 0 to 5)		
	State-Level Van Delivery Service	Advisory Committee	Northern Waters Library Service*
Public Library System Staff	4.55	3.53	3.79
DLTCL Advisory Committees	4.28	3.61	3.81
Public Library Directors	4.30	3.53	3.27

*Northern Waters received LSTA funds to connect the system delivery service with the statewide van delivery service in Wausau.

Reference and Loan – Resource Sharing. LSTA funds were used to support 4.65 FTE staff who work in circulation, audiovisual booking, retrieval, shelving, serials control, acquisitions of library materials, non-technical interlibrary loan tasks, and the Wisconsin Document Depository Program. The decline in interlibrary loan service levels reflects a change in interlibrary loan protocols statewide encouraging direct borrowing among libraries and library systems rather than sending requests to Reference and Loan first.

Reference and Loan Services				
Year	Reference Requests	ILL Requests	Items Circulated	Depository Documents Shipped
1997/98	3901	85,042	14,550	2198
1998/99	3454	74,895	14,414	2280
1999/00	2751	69,773	11,355	1,688
2000/01	3799	66,385	11,337	1570

Reference and Loan – Resource Sharing Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.53
DLTCL Advisory Committees	3.56
Public Library Directors	3.68

DLTCL Planning and Coordination. LSTA funds were used for statewide planning committee expenses, membership in COSLA, and expenses for printing and mailing *Channel*.

Channel Publication Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.14
DLTCL Advisory Committees	2.92
Public Library Directors	2.86

Goal #3: To ensure access to library and information services for all residents of Wisconsin, including persons with limited functional literacy and information skills, those from diverse geographic, cultural and socioeconomic backgrounds, the underserved in urban and rural areas, adults and children living below the poverty line, and people with disabilities.

Goal # 3 addressed the following LSTA purpose:

◇ Targeting library and information services to persons having difficulty using a library and to underserved urban and rural communities, including children (birth through 17) from families with incomes below the poverty line

Summary of Expenditures for Goal #3 1997-2002	
Project	Funds Awarded
Special Needs Youth Task Force	\$ 30,000
Special Needs Youth/Reading Readiness	2,286,819
Special Needs Youth/Adults (combined in 1997-98)	243,099
Special Needs Guidelines	10,500
Special Needs Adults	324,322
Public Library Standards Task Force	5,000
Public Library Funding/Legislation Task Force	6,000
Trustees Handbook Project	15,000
Public Library Development - Targeted Services	847,826
Major Urban Resource Libraries	107,670
State Institutions	177,500
Miscellaneous/Other	30,000
TOTAL	\$ 4,083,736

Priorities and accomplishments for Goal #3:

- **Ensure equitable library and information services to youth in poverty, institutionalized youth, and those with disabilities.**

For in-depth information on library service to youth with special needs, see page 20.

Special Needs Youth Task Force, Plan, and Projects. A Special Needs Youth Initiative was undertaken in 1998 by the Division. A 23-member task force was appointed by the State Superintendent of Public Instruction and charged with creating a statewide plan to improve

public library services in Wisconsin to low-income children and teens and those with disabilities. The assumption underlying the effort was that public libraries can make a major contribution to the quality of life for all children and young adults regardless of their personal circumstances or background. The task force examined the current level of library service, incorporated information from Wisconsin projects already funded with federal monies, and reviewed the recommendations generated at a statewide conference on youth with special needs. The task force also considered how public libraries can best cooperate with other groups and agencies. The plan was to provide guidance on priorities, strategies, and the allocation of existing and potential new resources. *Public Library Services for Youth with Special Needs: A Plan for Wisconsin* was published and distributed in 1999.

In conjunction with the work of the task force, a survey of public library directors regarding service to youth with special needs was conducted. Information from the survey compared to information from a Web survey of service provided to youth with special needs follows.

Public Library Service to Youth with Special Needs		
	1997*	2001*
Provided locally-funded services to youth with special needs and disabilities	36%	54%
Cooperated with community agencies to provide these services	55%	66%

* The 1997 survey was part of the public library annual report and had a 95% response rate . The Web survey of 2001 had a 54% response rate.

Special Needs Youth Plan Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.95
DLTCL Advisory Committees	3.19
Public Library Directors	3.41

Special Needs Projects Survey Results 1997-2002		
Group	Value (scale of 0 to 5)	
	Noncompetitive	Competitive
Public Library Staff	4.07	3.90
DLTCL Advisory Committees	3.20	3.29
Public Library Directors	3.70	3.76

- **Ensure equitable library and information services to socioeconomically disadvantaged adults and those with limited functional literacy and information skills, persons with disabilities and the impaired elderly.**

For four out the five years of the LSTA program, the focus of the LSTA program in Wisconsin was on library services to youth with special needs. During 1997-98, there was a competitive grant category for libraries to apply for funds for adult literacy and job information projects. Twelve such projects were funded that year involving public library systems, state institution libraries, and public libraries.

- **Provide state-level leadership, advocacy, coordination and planning to ensure equitable library and information services to persons with limited literacy and information skills, adults and children living below the poverty line, institutionalized persons, and individuals with disabilities.**

Special Needs Consultation. The special needs/youth services consultant position with the Division is supported with LSTA funds. The person is responsible for statewide coordination and planning for library services to persons of all ages with special needs and to youth, including coordinating the summer library program.

SLP/Coordination. LSTA funds were used to provide for administrative and coordination costs of the statewide summer library program.

Summer Library Program Coordination Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.53
DLTCL Advisory Committees	3.30
Public Library Directors	3.96

State Institutions. LSTA funds were used to support part of a position in the Wisconsin Department of Corrections that provides coordination of state institution library services in libraries in state institutions under the Department of Corrections and the Department of Health and Family Services.

State Institution Library Coordination Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	2.84
DLTCL Advisory Committees	3.06
Public Library Directors	2.59

- **Ensure equitable library and information services to people in underserved urban and rural communities through state-level leadership, advocacy, coordination and planning.**

Trustee Handbook. A task force was created to review and make recommendations on revising the *Wisconsin Public Library Trustee Handbook*. The handbook serves as a major tool in the education of public library trustees, who provide the leadership for the improvement of public library service in Wisconsin. It is important that the handbook represent the best and most up-to-date ideas on what it takes to be a good public library trustee. LSTA funds covered the costs of the meetings of the task force and the printing and distribution of the manual.

Public Library Trustee Handbook Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.14
DLTCL Advisory Committees	3.14
Public Library Directors	3.85

Public Library Standards. The third edition of the *Wisconsin Public Library Standards* was published in March 2000. A task force assisted in the development of the standards. The task force reviewed the previous edition of the standards and noted the continued relevance of the vast majority of the standards in the document. Compliance with the previous standards was reviewed and the group was pleased to note significant improvements in the level of library service quality in Wisconsin since that time. The public library environment had changed in the five years since the previous edition was published and the new standards edition updated quite a number of standards, including, not surprisingly, a number of technology-related standards. LSTA funds were used to support the work of the task force and printing and distribution of the publication.

Public Library Standards Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.10
DLTCL Advisory Committees	3.31
Public Library Directors	3.79

Wisconsin Library Service Record. Annually, the Division collects information through the Wisconsin Public Library Annual Report. The data from the report are published in print form and available in electronic form on the Web. LSTA funds are used to support the data collection effort and availability of the results.

Service Record Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.95
DLTCL Advisory Committees	3.21
Public Library Directors	3.74

Electronic Forms Development. In 2001, LSTA funds were used to support the electronic collection of public library statistics and the distribution of those statistics. The resulting electronic version of the Wisconsin Public Library Annual Report allows public libraries to file annual reports over the Web, greatly reducing the cost and time necessary to transcribe information from a paper form to an electronic database.

Electronic Forms Development Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	3.63
DLTCL Advisory Committees	3.48
Public Library Directors	3.30

Results of In-Depth Evaluations

Technology

- **Promote Internet access for staff and patrons in all public library systems and public libraries and staff access for state institution libraries.**

Internet Access. In 1994 the Division issued an “Internet Policy Statement and Plan.” This was one of the first such statements issued by a state library in the country. The overriding goal of the plan was that “by the year 2000 every PK-12 school and public library in Wisconsin will have full, direct (not dial-up) access to the Internet.” At the time, 6% of Wisconsin public libraries had Internet connectivity, most through one, low-speed dial-up line connected to a single PC in a staff area of the library. About 8% of Wisconsin schools and less than 2% of our public libraries had direct access.

The real and potential impact of access to Internet-based information resources on public libraries is great. From the Wisconsin perspective there are numerous programs or projects that can reach their maximum potential, and the largest number of citizens, only by ensuring that all public libraries have direct, high-speed access to the Internet with sufficient public access workstations to meet patron demands.

The effort to increase and improve access to the Internet for libraries in Wisconsin has been a collaborative effort involving the use of federal, state and local funds. Millions of dollars have been spent on this effort. For example, state funds through the TEACH program enable all public libraries and all high schools in the state to get a high-speed T1 data line for just \$100 a month. For many libraries and schools this represents a discount of over 80% compared with paying for a T1 line on the open market. About 285 out of 388 public libraries and over 400 out of 436 school districts now have TEACH-supported T1 lines. The lines are used primarily for Internet access and as wide area networks for libraries participating in shared automated systems.

In 1996, the federal government passed legislation that allocated funding from the Universal Service Fund for libraries and schools to subsidize telecommunications services. The program, popularly referred to as the E-rate, is designed to provide K-12 schools and public libraries with discounts from 20-90% on costs related to telecommunications, Internet access and internal connections. Wisconsin schools and libraries received a total of \$110 million in E-rate discounts since the programs inception in 1997.

While considerable progress has been made to reach the goal of all schools and libraries having direct Internet access, we are still not there yet. In March 2001 the Division identified about 25% of the state’s public libraries (out of 388 public libraries) that still had only dial access and 6 libraries that had no Internet access. Of the libraries with just dial access, 92% are in communities under 2,500 population and most of these communities are in more rural areas of the state. In statistics that the state library agency collected in March 2000, 52% of these libraries had just one or two workstations for public Internet access. This limited number is often not enough to meet patron demand. One hundred percent of the state’s public libraries in communities larger than 5,000 populations have direct Internet access.

To help the remaining public libraries get direct Internet access, the Division has been working closely with TEACH Wisconsin on an incentive grant program. This program, called the "REACH Internet Access Program," is an attempt to reach out to these remaining libraries by offering them incentives to get direct, high-speed Internet access. In surveying the libraries that still have dial access, it was readily apparent that for many the initial costs associated with getting direct Internet access was a major impediment. The REACH program is being funded with \$500,000 from TEACH and \$100,000 in LSTA funds from the Division. TEACH funds will pay for wiring and equipment costs. LSTA will pay for telecommunications costs for a twelve-month period starting in 2002.

Internet Access Survey Results 1997-2002	
Group	Value (scale of 0 to 5)
Public Library System Staff	4.47
DLTCL Advisory Committees	4.36
Public Library Directors	4.28

Internet Access			
Year	Public Libraries with Internet Access		Public Libraries with Direct Internet Connections
1997	69%		37%
2001	98%		76%
2002	98%		83%

As of January 2002, all 23 state institutions libraries were connected to the Internet. State funds, not LSTA funds, were used for this connectivity.

- **Ensure effective use of technology for reference services in local libraries, systems, and at the state level.**

BadgerLink. BadgerLink includes Web access to full-text articles in magazines and newspapers. In 1998 and 1999, the Division awarded \$2.1 million dollars in LSTA funds to enable the state to contract with vendors for a demonstration project to provide access to these full-text materials to all libraries in the state and to patrons from their homes. The project was extremely successful and resulted in the state legislature allocating approximately \$1.7 million per year during the 2001-2003 biennium to continue the project with state funds. The year before LSTA funds were used for BadgerLink (1997-98) there was a competitive grant category for libraries and systems to purchase reference databases.

The concept of BadgerLink was a key topic discussed at the February 1998 Wisconsin Library Technology Planning Conference, sponsored by the Division in partnership with the state Department of Administration. The first two major recommendations from the conference dealt with the statewide licensing of full-text databases and the provision of access to information for residents anywhere in the state.

BadgerLink's information resources are available to all public, academic and special libraries, PK-12 schools, institutions of higher education and individual Wisconsin citizens with Internet access. Over 1,100 libraries of all types offer access to BadgerLink. BadgerLink provides access to over 6,000 journals and reference materials, many of them with full-text articles, through EBSCOhost, and access to 500 newspapers through ProQuest. In addition to these resources, BadgerLink provides links to other information resources, including WISCAT, government sites, and sites for kids.

Since becoming available to Wisconsin residents in 1998, BadgerLink has been used by hundreds of libraries and countless end-users that have performed millions of searches on the available databases.

The Division worked with the faculty of the University of Wisconsin-Milwaukee School of Information Studies to help assess the BadgerLink program. At a program during the Fall 2001 annual conference of the Wisconsin Library Association, UW-Milwaukee SLIS staff offered an overview of the BadgerLink program with some continuing research they are doing. Data Sources by the UW-Milwaukee SLIS included EBSCO and Bell & Howell databases use data (January – June 1999 and January – June/August 2001), a library questionnaire on BadgerLink usage (239 library responses received) and a Web-based user survey on BadgerLink usage (81 individual user responses received).

Summary of Findings

- home is the primary access site reported by end users
- more people learn by themselves than have training sessions
- there is more formal usage than informal usage
- there has been no negative impact on physical library use

Jan.-June 2001 EBSCOhost total usage: searches conducted 6,283,942

Jan.-Aug. 2001 ProQuest total usage: item requests 60,798

Primary BadgerLink Access Sites	
College and University	4.9%
Public Library	9.9%
Office/Work	16.0%
School/School Library	16.0%
Other Library	1.2%
Home	49.9%
Other	2.5%

Frequency of Use of BadgerLink by Location		
Location	Infrequently (a few times a month or less)	Frequently (at least a few times a week)
Home	79.5%	20.5%
Library	28.0%	72.0%
Work	76.9%	23.1%

Benefited from BadgerLink Service					
Response Overall	Gender		Age		
	Female	Male	< 30	30-49	> 49
Yes 88%	88%	92%	50%	94%	97%
No 12%	12%	8%	50%	6%	3%

Of all of the LSTA technology programs administered by the Division, respondents to the survey gave the highest overall value to the use of LSTA funds for BadgerLink startup. A survey of school library media directors during the Spring of 2001 showed high usage for BadgerLink, with 87.16% of school library media staff using BadgerLink, 63.65% of staff using it at least monthly, and 44.97% using it weekly.

BadgerLink Survey Results 1997-2002		
Group	Value (scale of 0 to 5)	
	Startup	Staffing
Public Library System Staff	4.85	4.47
DLTCL Advisory Committees	4.56	4.06
Public Library Directors	4.48	4.29

Targeted Services

- **Ensure equitable library and information services to youth in poverty, institutionalized youth, and those with disabilities.**

Public Library and System Projects for Youth with Special Needs. In addition to using LSTA funds to support the work of the task force and planning publication, LSTA funds were made available to public libraries and public library systems to implement the services recommended in the statewide plan for service to youth with special needs. Public library systems, the state Department of Corrections, and the Milwaukee Public Library received LSTA funds on a noncompetitive formula basis for three years, 2000, 2001, and 2002, for this purpose. The funds could be used to assist these agencies in planning and implementing programs that will serve youth who are economically disadvantaged or youth with disabilities. Applicants had to address the goals in the statewide plan. Two of these projects are highlighted below.

Milwaukee Public Library. As described in a *Channel* article written by Kelly Hughbanks, Children's Services Coordinator, Milwaukee Public Library (September-October 2001), each day at the Milwaukee Public Libraries, this scene is repeated. Adult patrons smile as a group of young children enter library accompanied by caregivers. Children are paired up, holding hands and walking in line. One of the caregivers is wearing a bright red backpack with a lively yellow book on it and the words, Books2Go. Librarians smile too. The library is providing service to another daycare. Books2Go was an LSTA funded initiative at the Milwaukee Public Library to reach inner-city children ages 3 through 5. The changing family structure seemed to explain why the library was experiencing a decrease in use by young families. Many children are living in single-parent families. In addition, welfare-to-work had increased not only the number of working parents but also the number of daycares and children in daycare. Milwaukee Public librarians decided to partner with the growing number of childcare providers to give children the gift of reading.

An important first step in the Books2Go project was the formation of an advisory board that provides guidance and support. Members represented the schools, early childhood association, Hmong representatives, Head Start, childcare educators, and daycare regulators. To attract childcare providers to the library, a marketing campaign was developed. Daycares were invited to “Add the Library to Your Daycare.” An outreach coordinator was added to make the vital first contact with childcare centers, visiting the center and inviting the group to the library. Through a partnership with the Wisconsin Early Childhood Association, childcare providers can receive continuing education credits at “Super Saturdays,” a monthly all day training session at the Central Library. A total of 393 childcare providers attended the six “Super Saturdays” events held through June 2001.

At the close of June 2001, a total of 2,295 children and 716 adults had been served through preschool storytimes at the Milwaukee Public Library. Approximately 10 percent of all the childcare centers in Milwaukee are already members of the Books2Go program and have checked out a total of 4,594 library books and come to 172 storytimes. An effort is underway to reach English as a Second Language childcare providers, specifically the Spanish and Hmong speaking.

While the idea of offering storytimes and getting books into preschoolers hands is not a new one for the Milwaukee Public Library, focusing on the childcare audience is. The Milwaukee Public Library has seen positive results in just a short period and will continue to develop this program to reach even more children.

Lakeshores Library System. The Lakeshores Library System, serving libraries in Racine and Walworth counties, received LSTA funds for a three-year period (2000, 2001, 2002) to plan and implement programs for special needs youth as outlined in the state plan. After consultation with librarians in the system area, the system chose to develop a mini-grant program and to focus on library service to the Hispanic population and to at-risk youth during the course of the three years. The mini-grant program was developed to allow individual communities within the system area to better meet their diverse needs. During 2000, the libraries received money for collection development (Spanish-language and bilingual materials), participated in a workshop offered by the system, and held open houses within the libraries to publicize the new materials. In 2001, several Lakeshores libraries continued their outreach efforts with Hispanic families. In addition, several other libraries extended their efforts to include family literacy and other projects targeting various groups of youth with special needs.

In 2002, the LSTA funds will be used to continue the Hispanic services begun in 2000. The project will include a bilingual Storywagon series performer for the summer library program; an electronic Spanish language periodicals database for patrons; an electronic Spanish encyclopedia, Spanish language mini-course that will be offered to library staff and trustees; translation of videos in Spanish; marketing services to Latinos; and purchasing professional collection materials.

In addition to Lakeshores, several other libraries and systems used LSTA grants as sources for start-up funding for services targeted to their local Hispanic community. From 1990 to

2000 the Hispanic population in the U.S. grew by 57.9 percent. The Hispanic population is now 12.5 percent of the total U.S. population. The Hispanic population in Wisconsin more than doubled during this same time period, an increase of 107 percent. The Hispanic population is now 3.6 percent of the Wisconsin's total population. Forty three percent of Wisconsin's Hispanic population live in Milwaukee County. Four counties in Wisconsin have Hispanic populations that exceed 5 percent. These counties include Milwaukee(8.8%), Racine (7.9%), Kenosha (7.2%), and Walworth (6.5%).

This significant increase in the Hispanic population has many implications for society, including public library services. Providing services to any non-English speaking community, requires special effort and techniques. The issues are complex and involve such considerations of nationality, regional differences within a specific country, religion, cultures and language differences

Lessons Learned

The LSTA funds in Wisconsin were used effectively and there was progress in all of the areas addressed in the original five-year plan. The citizens of Wisconsin are receiving better library services today than they were at the beginning of the LSTA program in 1997, and the programs and services funded by the LSTA program have been an important part of the improvements that have occurred. LSTA funds have played a prominent role in assisting Wisconsin libraries to do more with technology and to improve library services to the underserved.

The evaluation of the LSTA program from 1997-2002 reaffirmed the value of using LSTA funds to experiment with and demonstrate services prior to making a commitment to use local or state funds to continue services. The evaluation reaffirmed the value of using LSTA funds to leverage additional funds from other sources and using them in combination with other funds to maximize the impact and benefit of projects. The evaluation showed the importance of LSTA funds for statewide planning and coordination of library services. And, the evaluation pointed out the need for additional LSTA funds to improve library services more quickly and for all types of libraries and the citizens they serve.

Demonstration

Perhaps the best example of the use of LSTA funds for demonstrating services was the use of \$2.1 million in LSTA dollars in 1998 and 1999 to fund statewide coordinated access to full-text databases for Wisconsin citizens in libraries and in their homes. The project, known as BadgerLink, was so successful that citizens were able to convince state legislators to allocate state funds to continue the project. From 2000-2003, over \$6.1 million dollars in state funds were used to support the program. Another example of the use of LSTA funds for demonstration purposes, particularly in the early years, was for Internet connections. LSTA funds allowed libraries to connect to the Internet and demonstrate the range of services and information that were available with that connection.

Leveraging Funds

LSTA funds were used to encourage municipalities to provide local support to enable public libraries to join shared automation systems. The municipalities then, sometimes with public library system support, had to provide the support necessary for continuation of participation in the shared automation system. Between 1997-2001, over 100 public libraries received LSTA support for this purpose.

With Other Programs

LSTA funds were used in conjunction with state TEACH funds on an incentive program called the "REACH Internet Access Program." The program was an attempt to reach out to the remaining public libraries without direct Internet access to provide them with such access. The TEACH program contributed \$500,000 for wiring and equipment costs. The LSTA funds, \$100,000, paid for the telecommunications costs for a twelve-month period.

Statewide Planning and Coordination

Without the use of LSTA funds, many of the statewide planning and coordination efforts would have been impossible. Planning for technology and for library services to youth with special needs and disabilities would not have occurred.

Need for More Funds

The LSTA program encourages the use of LSTA funds for improving services in all types of libraries. While the LSTA funds in Wisconsin have been used to support a number of important statewide programs that have, indeed, benefited the patrons in all types of libraries, there clearly is not enough LSTA money to expand the competitive grant program to include other than public libraries.

Evaluation Process

Wisconsin used a variety of reports, surveys and other information sources for evaluating the LSTA program 1997-2002, including periodic progress reports begun in 1999, existing data and reports, surveys and studies, and group meetings and hearings.

Groups Involved. The Division involved a wide variety of library-related groups in assessing the LSTA program from 1997-2002, including the LSTA Advisory Committee, the Council on Library and Network Development, the Library and Information Technology Advisory Committee, the Delivery Services Advisory Committee, and the System and Resource Library Administrators Association of Wisconsin (SRLAAW). Also involved were key public library system staff, including the system directors, system special needs and youth consultants, system technology consultants, and system continuing education consultants. The LSTA Advisory Committee played a key role in the evaluation of the LSTA program. The Advisory Committee, a group that includes representatives of all sizes and types of libraries from around the state and the users of libraries, meets twice a year to provide recommendations on the LSTA program. As a part of every meeting, public hearings are held to gather input from the Wisconsin library community on the use of LSTA funds in the state. See Appendix A for the LSTA Evaluation / Plan Timeline which includes a list of the dates and groups involved in assessing the LSTA program.

Web Surveys. In 2001 the Division developed a number of special Web surveys to gather information on the LSTA program from selected constituent groups, including Division advisory committees, public library system directors and staff, public library directors, and administrators of selected LSTA projects. The results of these surveys are included below in this evaluation. Survey respondents were asked to rate the value of various LSTA projects funded during 1997-2002 and possible priorities for the future use of LSTA funds in 2003-2007 on a scale of 0 to 5, with 5 being highly valuable and 0 being of little value. There was a 63% response rate from Division advisory committees (36 respondents out of a possible 59), a 64% response rate from public library system staff (49 out of a possible 77), and a 32% response rate from the public library directors (123 out of a possible 389) on a general survey of LSTA projects and a 54% response rate on a survey of public library directors (208 out of a possible 385) regarding services to special needs populations. The low response rates from the public library director group, in particular, make it difficult to generalize from the responses. See Appendix D for the complete results of these Web surveys.

Appendices

- A. Wisconsin LSTA Evaluation/Plan Timeline and Groups Involved
- B. Wisconsin LSTA Dollar Expenditure Information 1997-2002
- C. Wisconsin LSTA Projects 1997-2002
- D. Survey Results (Web Surveys and School Library Media Survey Results)
- E. LSTA Web Survey Instruments

Appendix A. Wisconsin LSTA Evaluation/Plan Timeline and Groups Involved

Tentative Timeline	Groups	Activities	Results
January 2, 2001	school library media directors	Web survey (including resource sharing activities and WISCAT use)	due February 2, 2001 written report available
March 12-13, 2001	LSTA Advisory Committee	review evaluation plan; review semi-annual progress report	preliminary discussion
September 2001	public library system staff: technology consultants, WISCAT liaisons, special needs liaisons, youth services liaisons, continuing education / certification consultants	Web survey (opinion of LSTA past and suggestions for future)	survey due September 28, 2001; summary results available
October 2001	DLTCL Advisory Committees: Council on Library and Network Development, Library and Information Technology Advisory Committee, LSTA Advisory Committee, Delivery Services Committee	Web survey (opinion of LSTA past and suggestions for future)	survey due October 26, 2001; summary results available
October 2001	public library directors	Web survey (opinion of LSTA past and suggestions for future)	survey due December 10, 2001; summary results available
November 6-7, 2001	LSTA Advisory Committee/public hearing	review semi-annual progress report; review evaluation results and draft evaluation and plan	preliminary discussion
November 9, 2001	Council on Library and Network Development	review evaluation and planning process	preliminary discussion
March 6-7, 2002	LSTA Advisory Committee/public hearing	review evaluation results and draft evaluation and plan	recommendations
January - March 2002	Library and Information Technology Advisory Committee–January 25 System and Resource Library Administrators Association of Wisconsin–January 28 system special needs consultants–February 8 Council on Library and Network Development–March 8	review evaluation results and draft evaluation and plan	recommendations
March 2002	public library directors	Web survey (impact of special needs projects)	survey due April 9, 2002
April 30, 2002	Division for Libraries, Technology, and Community Learning	submit evaluation	due April 30, 2002
July 31, 2002	Division for Libraries, Technology, and Community Learning	submit five-year plan	due July 31, 2002

Appendix B. Wisconsin LSTA Dollar Expenditure Information 1997-2002

I. Projects Administered by the Division

Agency	1997-98	1998 *	1999**	2000	2001	2002	Total
DLTCL Administered Projects							
LSTA Administration	90,472	47,450	102,700	102,000	102,000	103,000	547,622
<i>Technology</i>							
PLD – Technology	95,126	49,650	100,700	108,200	119,200	125,800	598,676
RLL – Technology	211,885	94,000	191,200	222,000	303,620	270,900	1,293,605
WISCAT	555,767	260,000	535,000	639,700	575,329	741,400	3,307,196
BadgerLink		1,800,000	300,000				2,100,000
Digitization					88,000	10,000	98,000
Technology Conference/Committee	0	25,000	0	0	12,000	8,000	45,000
Electronic Forms Development	0	0	0	0	37,500	0	37,500
Linked Systems Project	0	0	0	0	0	0	0
Subtotal Technology	862,778	2,228,650	1,126,900	969,900	1,135,649	1,156,100	7,479,977
<i>Resource Sharing</i>							
DLTCL – Communication	30,000	15,750	32,000	33,600	38,000	39,900	189,250
RLL – Resource Sharing	96,092	68,550	140,600	140,900	216,351	229,900	892,393
Delivery Committee	15,000	15,000	15,000	7,000	5,500	5,000	62,500
Subtotal Resource Sharing	141,092	99,300	187,600	181,500	259,851	274,800	1,144,143
<i>Targeted Services</i>							
PLD – Targeted Services	137,476	73,050	150,200	160,400	161,900	164,800	847,826
SNY Initiative/SN Task Force	0	25,000	5,000	0	0	10,500	40,500
Trustees Handbook Project	0	0	0	0	15,000	0	15,000
Public Library Standards Task Force	0	0	5,000	0	0	0	5,000
Public Library Legislation and Funding Task Force	0	0	0	0	0	6,000	6,000
Subtotal Targeted Services	137,476	98,050	160,200	160,400	176,900	181,300	914,326
TOTAL DLTCL	1,231,818	2,473,450	1,577,400	1,413,800	1,674,400	1,715,200	10,086,068

*Transition year from fiscal to calendar year. Awards were for 6 months only except for the BadgerLink project.

** linked systems project awarded \$150,000 in 1999 and \$88,000 in 2000. Funds were not used. \$150,000 reassigned to system technology projects in 2000 and \$88,000 reassigned to digitization project in 2001.

II. Projects Administered by Systems and Libraries and Other Organizations

Competitive/Noncompetitive Projects to Systems, Libraries, Institutions, Organizations	1997-98	1998*	1999	2000	2001	2002	Total
<i>Technology</i>							
Internet Access/Direct Connections (REACH)	170,000	0	0	0	15,859	100,000	285,859
System Technology Projects	0	0	425,300	550,000	250,000	446,200	1,671,500
Shared Systems	255,787	0	0	0	179,741	400,590	836,118
WATF/ETB Matching	30,000	0	0	0	0	0	30,000
Reference Databases	201,322	0	0	0	0	0	201,322
State Historical Society	0	0	0	17,000	0	0	17,000
Subtotal Technology	657,109	0	425,300	567,000	445,600	946,790	3,041,799
<i>Resource Sharing</i>							
Delivery	0	0	40,000	40,000	45,000	65,200	190,200
<i>Targeted Services</i>							
Special Needs Adults	0	0	324,322	0	0	0	324,322
Special Needs Youth	192,000	0	310,983	641,070	655,000	487,766	2,286,819
Special Needs Adults/Youth	243,099	0	0	0	0	0	243,099
MURLS	107,670	0	0	0	0	0	107,670
Public Library Awareness	15,000	0	0	0	0	0	15,000
Preservation	10,000	0	0	0	0	0	10,000
Institutions	35,000	17,500	35,000	35,000	30,000	25,000	177,500
System Boundaries Planning		5,000					5,000
Subtotal Targeted Services	602,769	22,500	670,305	676,070	685,000	512,766	3,169,410
TOTAL LIBRARIES/SYSTEMS	1,259,878	22,500	1,135,605	1,283,070	1,175,600	1,524,756	6,401,409

*Transition year from fiscal to calendar year. Awards were for 6 months only except for the BadgerLink project.

III. Summary LSTA Statistics

LSTA Funds Awarded in Wisconsin

	1997-98	1998	1999	2000	2001	2002	Total
Total Dollars	2,491,696	2,495,950	2,713,005	2,696,870	2,850,000	3,239,956	16,487,477

LSTA Funds Awarded – by Administering Agency

Agency	1997-98	1998	1999	2000	2001	2002	Total
DLTCL	1,231,818	2,473,450	1,577,400	1,413,800	1,674,400	1,715,200	10,086,068
Libraries/Agencies	1,259,878	22,500	1,135,605	1,283,070	1,175,600	1,524,756	6,401,409
Total Dollars	2,491,696	2,495,950	2,713,005	2,696,870	2,850,000	3,239,956	16,487,477

Percentage of LSTA Funds Awarded – by Administering Agencies

Agency	1997-98	1998	1999	2000	2001	2002	Total
DLTCL	49%	99%	58%	52%	59%	53%	61%
Libraries/Agencies	51%	1%	42%	48%	41%	47%	39%
Total	100%	100%	100%	100%	100%	100%	100%

LSTA Funds Awarded in Wisconsin by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	1,519,887	2,228,650	1,552,200	1,536,900	1,581,249	2,102,890	10,521,776
Resource Sharing	141,092	99,300	227,600	221,500	304,851	340,000	1,334,343
Targeted Services	740,245	120,550	830,505	836,470	861,900	694,066	4,083,736
Administration	90,472	47,450	102,700	102,000	102,000	103,000	547,622
Total	2,491,696	2,495,950	2,713,005	2,696,870	2,850,000	3,239,956	16,487,477

Percentage of LSTA Funds Awarded in Wisconsin by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	61	89	57	57	55	65	64%
Resource Sharing	6	4	8	8	11	11	8%
Targeted Services	30	5	31	31	30	21	25%
Administration	3	2	4	4	4	3	3
Total	100%	100%	100%	100%	100%	100%	100%

LSTA Funds Awarded to DLTCL by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	862,778	2,228,650	1,126,900	969,900	1,135,649	1,156,100	7,479,977
Resource Sharing	141,092	99,300	187,600	181,500	259,851	274,800	1,144,143
Targeted Services	137,476	98,050	160,200	160,400	176,900	181,300	914,326
Administration	90,472	47,450	102,700	102,000	102,000	103,000	547,622
Total	1,231,818	2,473,450	1,577,400	1,413,800	1,674,400	1,715,200	10,086,068

Percentage of LSTA Funds Awarded to DLTCL by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	70	91	72	69	68	67	74%
Resource Sharing	12	4	12	13	15	16	11%
Targeted Services	11	3	10	11	11	11	9%
Administration	7	2	6	7	6	6	6%
Total	100%	100%	100%	100%	100%	100%	100%

LSTA Funds Awarded to Libraries and Systems by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	657,109	0	425,300	567,000	445,600	946,790	3,041,799
Resource Sharing	0	0	40,000	40,000	45,000	65,200	190,200
Targeted Services	602,769	22,500	670,305	676,070	685,000	512,766	3,169,410
Total	1,259,878	22,500	1,135,605	1,283,070	1,175,600	1,524,756	6,401,409

Percentage of LSTA Funds Awarded to Libraries and Systems by LSTA Purpose

LSTA Purpose	1997-98	1998	1999	2000	2001	2002	Total
Technology	52	0	37	44	38	62	48%
Resource Sharing	0	0	4	3	4	4	2%
Targeted Services	48	0	59	53	58	34	50%
Total	100%	100%	100%	100%	100%	100%	100%

Appendix C. Wisconsin LSTA Projects 1997-2002

Each project list includes the grant number, applicant agency, project title, and amount awarded.

Wisconsin Grant Awards LSCA / LSTA July 1997 - June 1998

A. Technology

Category: Statewide Technology

98-101	Libraries and Community Learning	Library Development	\$95,126
98-103	Libraries and Community Learning	Reference and Loan	\$211,885
98-105 I	Libraries and Community Learning	WISCAT	\$306,605
98-107 III	Libraries and Community Learning	WISCAT	\$249,162

Category: Internet

98-113	Arrowhead Library System	Internet 97/98	\$10,000
98-115	Eastern Shores Library System	Internet Access, 1998	\$10,000
98-117	Indianhead Library System	The Net Works 2	\$10,000
98-119	Kenosha Public Library	Internet Access	\$10,000
98-121	Lakeshores Library System	Internet Access	\$10,000
98-123	Manitowoc-Calumet Library System	Internet Access	\$10,000
98-125	Mid-Wisconsin Library System	Expanding and Integrating Internet Use	\$10,000
98-127	Milwaukee County Library System	Internet - Web Page Development	\$10,000
98-129	Nicolet Library System	Internet Access for Rural Libraries	\$10,000
98-131	Northern Waters Library Service	Community Information Access Centers	\$10,000
98-133	Outagamie Waupaca Library System	Internet Access	\$10,000
98-135	South Central Library System	Internet Access	\$10,000
98-137	Southwest Wisconsin Library System	Southwest Internet	\$10,000
98-139	Waukesha County Library System	Internet Access and Training	\$10,000
98-141	Winding Rivers Library System	Expansion of Internet Access	\$10,000
98-143	Winnefox Library System	Internet Services	\$10,000
98-145	Wisconsin Valley Library Service	Surfing the Net III	\$10,000

Category: Reference Databases

98-147	Brown County Library	Business Reference Database Enhancement	\$15,000
98-149	Delavan, Aram Public Library	Providing Reference with Technology	\$3,250
98-151	Department of Corrections	Library Enhancement Through New Technology	\$17,708
98-153	La Crosse Public Library	Full-text and Reader's Advisory Databases	\$13,615
98-155	Manitowoc-Calumet Library System	Remote Reference Resources	\$6,095
98-157	Milwaukee County Library System	Specialized Database Project	\$17,603
98-159	Milwaukee Public Library	Electronic Business Reference Resources	\$15,000
98-161	Northern Waters Library Service	CD-ROM Reference Expansion Project	\$33,894
98-163	Oshkosh Public Library	Internet Access to Periodicals Index	\$5,450
98-165	Palmyra, Powers Memorial Library	Use of Reference Databases	\$9,829
98-167	Seymour, Muehl Public Library	CD-ROM Bonanza	\$3,838
98-169	Sheboygan, Mead Public Library	Real Information in Real Time	\$15,000
98-171	South Central Library System	Full Text Magazine and Investment Database	\$40,000
98-173	Winnebago Mental Health Institute	Linking Information with Staff and Programs	\$5,040

Category: Automated Systems

98-175 II	Adams County Library	Joining a Shared System	\$7,979
98-177 II	Milwaukee County Library System	Automated Systems - Add-On Software	\$50,000
98-179 II	Shiocton Public Library	Automation	\$12,550
98-181 II	Southwest Wisconsin Library System	Net Southwest: Kid's Catalog	\$12,625
98-183 II	Waukesha County Library System	Shared Automation System	\$50,000

Category: Automated Systems (Extension Period)

98-185 II	Nicolet Library System (9/98)	Enhancing OWLSnet by Adding Door County Library	\$50,000
98-187 II	Plain Public Library (9/98)	Automation Project	\$13,899
98-189 II	South Central Library System (9/98)	LINK System Performance Enhancement	\$17,200
98-191 II	Wisconsin Valley Library Service (9/98)	Shared Automation Project	\$41,534

Category: WATF/ETB Matching Grants

98-195 II	Nicolet Library System (6/98)	Public Access to the Internet	\$10,000
98-197 II	Janesville, Hedberg Public Library (6/98)	WATF Matching Grant	\$10,000
98-199 II	Waukesha County Library System (12/98)	Dedicated Internet Access and Databases (ETB Grant)	\$10,000

B. Resource Sharing

Category: Statewide Resource Sharing

98-201	Libraries and Community Learning	Division Administration	\$30,000
98-203	Libraries and Community Learning	Reference and Loan	\$96,092
98-205	South Central Library System	Wisconsin's Literary Heritage	\$10,000
98-207 III	Libraries and Community Learning	Delivery Services Project	\$15,000

C. Targeted Services

Category: Statewide Targeted Services

98-301	Libraries and Community Learning	Library Development	\$137,476
98-303	Department of Corrections	Coordination of Institution Library Services	\$35,000
98-305	South Central Library System	Public Awareness of Wisconsin Libraries	\$15,000

Category: Adult Literacy / Job Information

98-313	Arrowhead Library System	Rock County Works: The Library Connection	\$22,550
98-315	Ashland, Vaughn Public Library	Career Center	\$9,854
98-317	Brown County Library	Job Searching with the Brown County Library	\$25,867
98-319	Dane County Library Service	Jail Library: A First Stop Job Center	\$16,855
98-321	Milwaukee Public Library	LifeNet, Literacy and Job Center Network	\$68,500
98-323	Monroe Public Library	Foundation for County Literacy Education	\$10,68
98-325	Northern Waters Library Service	Library as Life Management Skills Center	\$20,306
98-327	Phillips Public Library	Jail Literacy and Job Skills Outreach	\$3,674
98-329	Racine Correctional Institution	Reaching Adult New Readers and Nonusers	\$7,000
98-331	Southwest Wisconsin Library System	Library and Literacy Services at County Jails	\$16,210
98-333	Waukesha County Library System	Educationally and Socio-economically Disadvantaged	\$19,945
98-335	Winnefox Library System	Job Information / Adult Literacy	\$21,655

Category: Special Needs Youth

98-337	Altoona Public Library	Books In The Park	\$6,889
98-339	Beloit Public Library	Completing the Cycle in Literacy Outreach	\$9,810
98-341	Brown County Library	Born to Read, Part Two	\$16,132
98-343	Cambria, Jane Morgan Library	Library Service to Migrant Youth	\$7,166
98-345	DeForest Public Library	Day Care Outreach	\$14,888
98-347	Delafield Public Library	Research Units for Disadvantaged Youths	\$4,247
98-349	Ellsworth Public Library	Tot 'n Tell Storytime	\$7,844
98-351	La Crosse Public Library	Library Connection at Child Care Sites	\$11,077
98-353	Manitowoc-Calumet Library System	Children with Learning Disabilities	\$13,795
98-355	Marathon County Public Library	Born to Read: Raising Readers	\$15,107
98-357	Northern Waters Library Service	Five Finger Book Bag Project	\$19,515
98-359	Oshkosh Public Library	Library Service for the Hmong	\$7,000
98-361	Plum Lake Public Library	Reaching Out Through Day Care	\$6,100
98-363	Portage Public Library	Library / Head Start Collaboration Project	\$5,700
98-365	Southern Oaks Girls School	Library Enhancement Project	\$6,000
98-367	WI School for the Visually Handicapped	Collection Development and Outreach	\$21,117
98-369	Wisconsin Valley Library Service	Youth with Learning Disabilities	\$19,613

D. Administration

Category: LSCA/LSTA Administration

98-401	Libraries and Community Learning	LSCA/LSTA Administration	\$90,472
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Wisconsin Grant Awards LSCA / LSTA January - December 1998 (transition projects)

A. Technology

Category: Statewide Technology

98-108 T	Libraries and Community Learning	Full-Text Database Project	\$1,800,000
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B. Resource Sharing

Category: Statewide Technology

98-204 T	Libraries and Community Learning	Statewide Technology Planning Conference	\$25,000
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Category: System Boundaries Planning

98-209 T	Manitowoc-Calumet Library System	System Planning	\$5,000
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C. Targeted Services

Category: Statewide Targeted Services

98-302 T	Libraries and Community Learning	Special Needs Youth Initiative	\$25,000
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Wisconsin Grant Awards LSTA July – December 1998 (transition projects)

A. Technology

Category: Statewide Technology

98-101 T	Libraries and Community Learning	Library Development	\$49,691
98-103 T	Libraries and Community Learning	Reference and Loan	\$111,905
98-105 T	Libraries and Community Learning	WISCAT	\$260,000

B. Resource Sharing

Category: Statewide Resource Sharing

98-201 T	Libraries and Community Learning	Division Administration	\$15,750
98-203 T	Libraries and Community Learning	Reference and Loan	\$50,667

C. Targeted Services

Category: Statewide Targeted Services

98-301 T	Libraries and Community Learning	Library Development	\$72,697
98-303 T	Department of Corrections	Coordination of Institution Library Services	\$17,500

D. Administration

Category: LSTA Administration

98-401 T	Libraries and Community Learning	LSTA Administration	\$47,279
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Wisconsin Grant Awards LSTA January - December 1999

A. Technology

Category: Statewide Technology

99-102	Libraries and Community Learning	Library Development	\$ 100,700
99-104	Libraries and Community Learning	Reference and Loan	\$ 191,200
99-106	Libraries and Community Learning	WISCAT	\$ 535,000
99-108	Libraries and Community Learning	Linked Systems Project	\$ 150,000
99-110	Libraries and Community Learning	Full-text Database Project	\$ 300,000

Category: Library System Technology Projects

99-112	Arrowhead Library System	Internet Access 1999	\$ 11,504
99-114	Eastern Shores Library System	Internet Access 1999	\$ 13,574
99-116	Indianhead Library System	Direct Internet Access and Shared System Support	\$ 40,394
99-118	Kenosha Public Library	Technology Upgrade Grant	\$ 10,028
99-120	Lakeshores Library System	Linking Magic	\$ 17,288
99-122	Manitowoc-Calumet Library System	Direct Internet Access	\$ 10,074
99-124	Mid-Wisconsin Library System	Technological Integration	\$ 26,896
99-126	Milwaukee County Library System	Internet Access Hardware	\$ 50,179
99-128 II	Nicolet Library System	Adding Libraries to the Shared System	\$ 34,355
99-130	Northern Waters Library Service	Merlin: Northern Waters Shared System	\$ 29,139
99-132	Outagamie Waupaca Library System	Telecommunications Equipment Upgrade	\$ 16,245
99-134 II	South Central Library System	Technology Projects	\$ 49,984
99-136	Southwest Wisconsin Library System	System Technology Project	\$ 17,170
99-138	Waukesha County Library System	Linking/Sharing Library Resources	\$ 20,582
99-140	Winding Rivers Library System	West Central Shared Automation Pilot	\$ 27,291
99-142	Winnefox Library System	Technology Improvements Project	\$ 17,005
99-144	Wisconsin Valley Library Service	Telecommunications Network /Shared Automation	\$ 33,592

B. Resource Sharing

Category: Statewide Resource Sharing

99-202	Libraries and Community Learning	Division Administration	\$ 32,000
99-204	Libraries and Community Learning	Reference and Loan	\$ 140,600

99-206	Northern Waters Library Service	Delivery Demonstration Project	\$ 40,000
99-208	Libraries and Community Learning	Delivery Services Project	\$ 15,000

C. Targeted Services

Category: Statewide Targeted Services

99-302	Libraries and Community Learning	Library Development	\$ 155,200
99-304	Department of Corrections	Coordination of Institution Library Services	\$ 35,000
99-306	Libraries and Community Learning	Special Needs Youth Initiative	\$ 5,000

Category: Adult Literacy / Job Information

99-312	Department of Corrections	Prison Library as Career Information Center	\$ 28,988
99-314	Eastern Shores Library System	Job Information Centers	\$ 15,000
99-316	Marathon County Public Library	Helping the Job Seeker	\$ 25,554
99-318	Mercer Public Library	Job Skills and Life Management Center	\$ 19,025
99-320	Milwaukee County Library System	House of Correction Library Project	\$ 43,260
99-322	Milwaukee Public Library	Lifenet II--Computer Training	\$ 75,000
99-324	Oakhill Correctional Institution	Tutoring: Preparing Offenders to Function in Society	\$ 4,293
99-326	Oshkosh Public Library	Improved Literacy Services for the Hmong Community	\$ 14,998
99-328	Polk County Library Federation	Literacy Training and Job Skills Information	\$ 22,246
99-330	Shell Lake Public Library	Time with a Book	\$ 16,682
99-332	Southwest Wisconsin Library System	Partnerships for Progress	\$ 25,449
99-334	Viroqua, McIntosh Memorial Library	Portable Word Processing for Everyone	\$ 8,220
99-336	Waukesha County Library System	Waukesha County Jail Library	\$ 8,300
99-338	Waupun Public Library	JobSpot: Waupun's Work Connection	\$ 9,000
99-340	Winding Rivers Library System	Job Information for Jail Residents	\$ 8,307

Category: Special Needs Youth

99-342	Beloit Public Library	Literacy and Library Use by Latino Families	\$ 17,685
99-344	Brown County Library	Homework Help Center	\$ 26,958
99-346	Dane County Library Service	Outreach Services to At-Risk Youth	\$ 13,250
99-348	Glenwood City Public Library	A Storytime Outreach Project	\$ 9,974
99-350	Greendale Public Library	Materials for Youth with Special Needs	\$ 9,025
99-352	Kenosha Public Library	Services to the Boys & Girls Club of Kenosha	\$ 14,109
99-354	La Crosse Public Library	Continuation of Library Connection at Childcare Sites	\$ 6,292
99-356	Madison Public Library	Readmobile	\$ 49,450
99-358	Marathon County Public Library	Targeting Library Services to Southeast Asians	\$ 16,251
99-360	Milwaukee County Library System	Serving Children with Special Needs	\$ 14,950
99-362	Monona Public Library	Kits for Kids	\$ 1,977
99-364	Northern Waters Library Service	Mazinaigan Ogimaa Youth Project	\$ 26,243
99-366	Outagamie Waupaca Library System	Juvenile Detention Center Materials	\$ 11,150
99-368	Southern Oaks Girls School	Library Enhancement Project II	\$ 5,000
99-370	Spooner Memorial Library	"First Steps"	\$ 9,975
99-372	Waukesha County Library System	Read and Play Today	\$ 24,886
99-374	West Bend Community Memorial Library	Steps to Reading	\$ 13,140
99-376	Winding Rivers Library System	Resources for At-Risk Youth	\$ 13,745
99-378	Wisconsin Valley Library Service	Library Services for At-Risk Teens	\$ 26,923

D. Administration

Category: LSCA/LSTA Administration

99-402	Libraries and Community Learning	LSTA Administration	\$ 102,700
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Wisconsin Grant Awards LSTA January – December 2000

A. Technology

Category: Statewide Technology

00-101	Libraries, Technology, and Community Learning	Library Development	\$ 108,200
00-103	Libraries, Technology, and Community Learning	Reference and Loan	\$ 222,000
00-105	Libraries, Technology, and Community Learning	WISCAT	\$ 639,700

Category: Library System Technology Projects

00-111	Arrowhead Library System	Internet Access 2000	\$ 14,430
00-113	Eastern Shores Library System	Internet Access, 2000	\$ 17,190
00-115	Indianhead Federated Library System	Direct Internet Access for Libraries	\$ 52,810
00-117	Kenosha Public Library	Shared Automation Upgrade/Enhancement	\$ 12,490

00-119	Lakeshores Library System	Expanding the Wide Area Network	\$ 22,120
00-121	Manitowoc-Calumet Library System	Direct Internet Access	\$ 12,580
00-123	Mid-Wisconsin Federated Library System	Technological Integration/Resources	\$ 26,660
00-125	Milwaukee County Federated Library System	Application Software Enhancement Project	\$ 65,120
00-127	Nicolet Federated Library System	Adding Libraries to the Shared System	\$ 44,810
00-129	Northern Waters Library Service	Merlin: Shared Automation System /WAN	\$ 37,790
00-131	Outagamie Waupaca Library System	Implementing a Web Catalog	\$ 20,780
00-133	South Central Library System	Technology Project	\$ 65,790
00-135	Southwest Wisconsin Library System	System Technology Project	\$ 21,960
00-137	Waukesha County Federated Library System	Internet Access and Shared Automation	\$ 26,560
00-139	Winding Rivers Library System	West Central Shared Automation, Phase 2	\$ 35,380
00-141	Winnefox Library System	Shared Automation Development	\$ 30,030
00-143	Wisconsin Valley Library Service	V-Cat Growth & Development	\$ 43,500

B. Resource Sharing

Category: Statewide Resource Sharing

00-201	Libraries, Technology, and Community Learning	Division Administration	\$ 33,600
00-203	Libraries, Technology, and Community Learning	Reference and Loan	\$ 140,900
00-205	Libraries, Technology, and Community Learning	Delivery Services Project	\$ 7,000
00-207	Northern Waters Library Service	Delivery Demonstration Project	\$ 40,000
00-209	State Historical Society Library	Local History Material on the Web	\$ 17,000

C. Targeted Services

Category: Statewide Targeted Services

00-301	Libraries, Technology, and Community Learning	Library Development	\$ 160,400
00-303	Department of Corrections	Coordination of Institution Services	\$ 35,000

Category: Special Needs Youth—Systems, Department of Corrections, Milwaukee Public Library

00-311	Arrowhead Library System	An Outreach Reading Project	\$ 13,000
00-313	Eastern Shores Library System	Programs for Youth with Special Needs	\$ 12,100
00-315	Indianhead Federated Library System	Programming for Middle School s	\$ 21,900
00-317	Kenosha Public Library	Special Needs Storymobile Project	\$ 13,100
00-319	Lakeshores Library System	Usa la Biblioteca--Use the Library!	\$ 15,900
00-321	Manitowoc-Calumet Library System	Improving Services for At-Risk Teens	\$ 10,700
00-323	Mid-Wisconsin Federated Library System	Linking Resources to Youth	\$ 12,700
00-325	Milwaukee County Federated Library System	Special Needs Youth / Assistive Devices	\$ 17,700
00-327	Nicolet Federated Library System	Planning Awareness Collaboration Training	\$ 20,000
00-329	Northern Waters Library Service	Open Minds, Open Hearts	\$ 16,200
00-331	Outagamie Waupaca Library System	Planning and Testing Library Services	\$ 13,600
00-333	South Central Library System	Services for Youth with Special Needs	\$ 24,000
00-335	Southwest Wisconsin Library System	Libraries are for Every Child	\$ 13,000
00-337	Waukesha County Federated Library System	Services for Youth with Special Needs	\$ 12,100
00-339	Winding Rivers Library System	Resources for At-Risk Youth--Part II	\$ 17,900
00-341	Winnefox Library System	A New Look at Special Needs Youth	\$ 15,900
00-343	Wisconsin Valley Library Service	Library Services for At-Risk Teens, Part II	\$ 18,300
00-345	Department of Corrections	Services to Institutionalized Children and Teenagers	\$ 25,000
00-347	Milwaukee Public Library	Books to Go: Service to Preschoolers	\$ 46,900

Category: Special Needs Youth--Public Libraries and State Institutions

00-349	Brown County Library	Teen Technology Center	\$ 21,780
00-351	Cable, Forest Lodge Library	Reaching Out to Readers	\$ 3,786
00-353	Cambria, Jane Morgan Memorial Library	Service to the Hispanic Community	\$ 8,360
00-355	Elkhorn, Matheson Memorial Library	Services to Cognitively Disabled Students	\$ 13,796
00-357	Ellsworth Public Library	Computer Literacy for Children	\$ 7,362
00-358	Fond du Lac Public Library	Parenting Resources for the Community	\$ 11,259
00-359	La Crosse Public Library	Youth Outreach Direct Access Van	\$ 45,597
00-361	Lac Courte Oreilles Library	Tribal Libraries Consortium Youth Project	\$ 37,191
00-363	Lake Geneva Public Library	Victory or Violence: The Avenues of Choice	\$ 16,600
00-365	Manitowoc Public Library	Youth Services to Hmong/Lao Families	\$ 22,368
00-367	Marathon County Public Library	Library Services to Southeast Asians	\$ 18,106
00-368	Mellen, Legion Memorial Library	Beyond Sports: Young Adults / Fine Arts / Library	\$ 8,389
00-369	Milwaukee Public Library	Books to Read and Experience	\$ 25,000
00-371	Sayner, Plum Lake Public Library	Youth and Families: Reading Together	\$ 8,065
00-373	Sheboygan, Mead Public Library	Providing Spanish Bilingual Aide	\$ 5,286
00-375	Shell Lake Public Library	Kid Picks!	\$ 19,272
00-377	Stoughton Public Library	Multicultural Family Literacy Project	\$ 14,400
00-379	Superior Public Library	Reading Friends	\$ 4,200

00-381	Wisconsin School for the Deaf	Focus on Access	\$ 10,253
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D. Administration

Category: LSTA Administration

00-401	Libraries, Technology, and Community Learning	LSTA Administration	\$ 102,000
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Wisconsin Grant Awards LSTA January – December 2001

A. Technology

Category: Statewide Technology

01-102	Libraries, Technology, and Community Learning	Library Development	\$119,200
01-104	Libraries, Technology, and Community Learning	Reference and Loan	\$303,620
01-106	Libraries, Technology, and Community Learning	WISCAT	\$575,329
01-108	Libraries, Technology, and Community Learning	Digitization Project	\$88,000
01-110	Libraries, Technology, and Community Learning	State Technology Committee	\$12,000
01-112	Libraries, Technology, and Community Learning	Electronic Forms Development	\$37,500

Category: Library System Technology Projects

01-114	Arrowhead Library System	Internet Access and Training	\$7,400
01-116	Eastern Shores Library System	Internet Access	\$8,500
01-118	Indianhead Library System	Direct Internet Access for IFLS Member Libraries	\$23,100
01-120	Kenosha Public Library	KCLS / Community Library Web Page	\$6,600
01-122	Lakeshores Library System	Expansion of the Lakeshores Wide Area Network	\$10,500
01-124	Manitowoc-Calumet Library System	Internet Connections	\$6,600
01-126	Mid-Wisconsin Library System	TIGER II: A Z39.50 Upgrade for Our Libraries	\$12,400
01-128	Milwaukee County Library System	Software Services re: Hardware Conversion	\$27,900
01-130	Nicolet Library System	Improvement of Automation System Infrastructure	\$19,800
01-132	Northern Waters Library Service	Merlin Shared Automation System and Wide Area Network	\$16,900
01-134	Outagamie Waupaca Library System	Cooler by the Lake Website Enhancement	\$10,000
01-136	South Central Library System	SCLS Technology Projects 2001	\$28,400
01-138	Southwest Wisconsin Library System	System Technology Project	\$10,500
01-140	Waukesha County Library System	Wireless Mobile Training Lab	\$12,400
01-142	Winding Rivers Library System	West Central Shared Automation, Phase 3	\$16,000
01-144	Winnefox Library System	Internet Access for Winnefox Libraries	\$13,700
01-146	Wisconsin Valley Library Service	V-Cat Goes GUI	\$19,300

Category: Shared Automation Systems

01-148	Cobb Public Library	Shared Automated Library Information Systems	\$9,741
01-150	Eastern Shores Library System	Shared Library Automation Network	\$40,000
01-152	Manitowoc-Calumet Library System	Adding Libraries to LARS: Shared Automation	\$20,000
01-154	Northern Waters Library Service	Merlin Expansion Project	\$40,000
01-156	Rock Springs Public Library	Rock Springs Project to Join LINK	\$10,000
01-158	Winnefox Library System	Adding Libraries to the Shared Automation System	\$30,000
01-160	Wisconsin Valley Library Service	Continuing to Grow V-Cat	\$30,000

B. Resource Sharing

Category: Statewide Resource Sharing

01-202	Libraries, Technology, and Community Learning	Communication and Planning	\$38,000
01-204	Libraries, Technology, and Community Learning	Reference and Loan	\$216,351
01-206	Libraries, Technology, and Community Learning	Statewide Delivery Committee	\$5,500
01-208	Northern Waters Library Service	Delivery Demonstration Project	\$25,000
01-210	South Central Library System	Statewide Delivery Service Support	\$20,000

C. Targeted Services

Category: Statewide Targeted Services

01-302	Libraries, Technology, and Community Learning	Library Development	\$161,900
01-304	Libraries, Technology, and Community Learning	Trustees Handbook Project	\$15,000
01-306	Department of Corrections	Coordination of Institution Library Services	\$30,000

Category: Special Needs Youth—Systems, Department of Corrections, Milwaukee Public Library

01-310	Arrowhead Library System	Library Express—Year 2: An Outreach Reading Project	\$10,600
01-312	Department of Corrections	Services to Institutionalized Children and Teenagers	\$25,000
01-314	Eastern Shores Library System	Services for Youth with Special Needs	\$8,700

01-316	Indianhead Library System	Including Families of Children with Special Needs	\$22,000
01-318	Kenosha Public Library	Special Needs Storymobile, Year 2	\$10,900
01-320	Lakeshores Library System	Programming and Services for At-Risk Youth	\$15,000
01-322	Manitowoc-Calumet Library System	Improving Services for At-Risk Teens	\$7,400
01-324	Mid-Wisconsin Library System	Project Pathfinder II: Linking Resources to Youth	\$9,900
01-326	Milwaukee County Library System	English as a Second Language Grant	\$14,100
01-328	Milwaukee Public Library	Books on the Go—Outreach to Milwaukee Preschoolers	\$74,900
01-330	Nicolet Library System	Planning, Awareness, Collaboration and Training	\$10,000
01-332	Northern Waters Library Service	Open Minds, Open Hearts—Year Two	\$14,900
01-334	Outagamie Waupaca Library System	Implementing Library Services	\$11,600
01-336	South Central Library System	Serving Children with Special Needs, Year 2	\$27,600
01-338	Southwest Wisconsin Library System	Libraries are for Every Child	\$9,800
01-340	Waukesha County Library System	Library Services for Youth with Special Needs	\$8,700
01-342	Winding Rivers Library System	Resources for Students and Families	\$16,800
01-344	Winnefox Library System	Support for New Readers	\$14,400
01-346	Wisconsin Valley Library Service	Library Services for At-Risk Teens, Part III	\$17,700

Category: Special Needs Youth—Public Libraries / State Institutions

01-348	Brown County Library	Books to Grow On	\$19,950
01-350	Dane County Library Service	Motheread/Fatheread: Family Literacy Program	\$18,356
01-352	Drummond Public Library	Check It Out! Program	\$7,655
01-354	Grantsburg Public Library	Word Play: Reading Enhancement Program	\$12,321
01-356	Greendale Public Library	Materials for Adults Assisting Youth with Special Needs	\$3,900
01-358	La Crosse Public Library	Youth Outreach Direct Access Van	\$16,907
01-360	Lake Geneva Public Library	America's Parallel Culture: The Invisible Latino	\$32,800
01-362	Manitowoc Public Library	Math is in Books	\$24,242
01-364	Odanah, Bad River Public Library	Tribal Libraries Consortium Youth Project	\$35,000
01-366	Prescott Public Library	Service to Older Children with Special Needs	\$7,270
01-368	Racine Public Library	Stories on Wheels: Early Childhood Resource Center	\$68,411
01-370	South Milwaukee Public Library	Open Doors Project	\$57,563
01-372	Spooner Memorial Library	Audio and Book Kits for Middle School Students	\$10,625

D. Administration

Category: LSTA Administration

01-402	Libraries, Technology, and Community Learning	LSTA Administration	\$102,000
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Wisconsin Grant Awards LSTA January – December 2002

A. Technology

Category: Statewide Technology

02-101	Libraries, Technology, and Community Learning	Library Development	125,800
02-103	Libraries, Technology, and Community Learning	Reference and Loan	270,900
02-105	Libraries, Technology, and Community Learning	WISCAT	741,400
02-107	Libraries, Technology, and Community Learning	REACH Internet	100,000
02-109	Libraries, Technology, and Community Learning	State Technology Committee	8,000
02-111	Libraries, Technology, and Community Learning	Digitization Project	10,000

Category: Library System Technology Projects

02-113	Arrowhead Library System	Support and Planning for Shared Automation System	11,900
02-115	Eastern Shores Library System	Internet Access 2002	14,200
02-117	Indianhead Federated Library System	Internet Access and Expanding Shared Systems	42,700
02-119	Kenosha Public Library	E-Book Project	10,500
02-121	Lakeshores Library System	Continuing the WAN, Expanding to Other Technology	18,100
02-123	Manitowoc-Calumet Library System	Direct Internet Access	10,500
02-125	Mid-Wisconsin Federated Library System	LAUNCH into Phase II	21,800
02-127	Milwaukee County Federated Library System	Licensing Enhanced Software--2002	51,500
02-129	Nicolet Federated Library System	Automation Telecommunications Support	36,300
02-131	Northern Waters Library Service	Technology Expansion Project	30,500
02-133	Outagamie Waupaca Library System	Web Server Upgrade	17,100
02-135	South Central Library System	Technology Projects, 2002	53,000
02-137	Southwest Wisconsin Library System	System Technology Project--T1 Data Lines	17,900
02-139	Waukesha County Federated Library System	Resource Sharing and Reference Database Improvements	21,900
02-141	Winding Rivers Library System	Dedicated Internet Support	28,700
02-143	Winnefox Library System	Adaptive Technology for Libraries	24,400
02-145	Wisconsin Valley Library Service	Ebook Experimentation and Added V-Cat Modules	35,200

Category: Shared Automated Library Information Systems

02-147	Dwight Foster Public Library	New Shared Automation System/Cluster Named BRIDGES	46,226
02-149	Indianhead Federated Library System	Expanding Shared Systems	50,000
02-151	Lakeshores Library System	Forming a Shared Automated System	50,000
02-153	Manitowoc-Calumet Library System	Shared Automation: Adding Chilton to LARS	10,000
02-155	Northern Waters Library Service	Merlin Expansion Project--Year 2	50,000
02-157	Southwest Wisconsin Library System	Bringing Eight Libraries into the Shared Automation System	50,000
02-159	Waukesha County Federated Library System	The Final Two: Automation of Big Bend and Butler Collections	50,000
02-161	Winding Rivers Library System	WRLSWEB Expansion, 2002	50,000
02-163	Wisconsin Valley Library Service	Expanding V-Cat Membership	44,364

B. Resource Sharing**Category: Statewide Resource Sharing**

02-201	Libraries, Technology, and Community Learning	Communication and Planning	39,900
02-203	Libraries, Technology, and Community Learning	Reference and Loan	229,900
02-205	Libraries, Technology, and Community Learning	Statewide Delivery Committee	5,000
02-207	Northern Waters Library Service	Delivery Service Project	20,000
02-209	South Central Library System	Delivery Services	45,200

C. Targeted Services**Category: Statewide Targeted Services**

02-301	Libraries, Technology, and Community Learning	Library Development	164,800
02-303	Libraries, Technology, and Community Learning	Public Library Legislation and Funding Task Force	6,000
02-305	Libraries, Technology, and Community Learning	Special Needs Task Force	10,500
02-307	Department of Corrections	Coordination of Institution Library Services	25,000

Category: Special Needs Youth—Systems / Department of Corrections / Milwaukee Public Library

02-309	Arrowhead Library System	Serving Our Hispanic Youth	11,000
02-311	Department of Corrections	Services to Institutionalized Children and Teenagers: Phase III	25,000
02-313	Eastern Shores Library System	Assistive Technology for Youngsters with Disabilities	8,800
02-315	Indianhead Federated Library System	Including Families of Children with Special Needs II	21,500
02-317	Kenosha Public Library	Special Needs Storymobile Year 3	10,900
02-319	Lakeshores Library System	Library Services for Latinos	15,500
02-321	Manitowoc-Calumet Library System	Improving Services for At-Risk Teens	7,400
02-323	Mid-Wisconsin Federated Library System	Project Pathfinder III: Linking Resources to Youth	10,200
02-325	Milwaukee County Federated Library System	Programming for Special Needs Youth	13,400
02-327	Milwaukee Public Library	Books on the Go 2002--Outreach to Preschoolers	73,900
02-329	Nicolet Federated Library System	Planning, Awareness, Collaboration and Training (Year 3)	20,700
02-331	Northern Waters Library Service	Open Minds, Open Hearts--Finale and Overture	14,100
02-333	Outagamie Waupaca Library System	Library Services for Youth with Special Needs	11,600
02-335	South Central Library System	Serving Children with Special Needs, Year 3	28,100
02-337	Southwest Wisconsin Library System	Libraries are for Every Child	9,700
02-339	Waukesha County Federated Library System	Library Service for Young Adults with Special Needs	8,800
02-341	Winding Rivers Library System	Resources for Students and Families, Part II	17,100
02-343	Winnefox Library System	Services and Materials for Spanish-speaking Youth	14,400
02-345	Wisconsin Valley Library Service	Library Services for At-Risk Teens	17,900

Category: Special Needs Youth—Public Libraries / State Institutions

02-347	Adams County Public Library	Serving Children with Special Needs	9,875
02-349	Appleton Public Library	Prime Time Family Reading Program	10,135
02-351	Vaughn Public Library	Prime Time Family Reading Time	13,125
02-353	Drummond Public Library	"Summer Fun for Kids" Summer Reading Program	2,526
02-355	Walter E. Olson Memorial Library	Vilas County Libraries Promoting Cultural Awareness	22,440
02-357	Hurley Public Library	Reaching Out to Our Special Needs Children	17,857
02-359	Lake Geneva Public Library	emPOWERMENT! Through Learning and Literacy	8,105
02-361	Madison Public Library	Play Literacy: Literacy Program	20,823
02-363	Milwaukee Public Library	Learning for All--Service to Youths with Learning Disabilities	21,130
02-365	Mineral Point Public Library	Reaching Out to Preschoolers with Special Needs	3,285
02-367	Prairie du Sac Public Library	Expanding Library Use to Youths with Special Needs	18,465

D. Administration

Category: LSTA Administration

02-401	Libraries, Technology, and Community Learning	LSTA Administration	103,000
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Appendix D. Survey Results (Web Surveys and School Library Media Survey Results)

The Division conducted several special Web surveys to gather information on the LSTA program from selected constituent groups. In addition, selected results from a school library media survey conducted in the fall of 2001 were taken into consideration in the LSTA evaluation. Selected results from the 2001 Library Media Survey follow. The results of the other surveys are available from Peg Branson.

- LSTA Survey for Public Library System Staff (LSTA Survey 1)
- LSTA Survey for DLTCL Advisory Committees: Council on Library and Network Development, LSTA Advisory Committee, Library and Information Technology Advisory Committee, Delivery Service Advisory Committee (LSTA Survey 2)
- LSTA Survey for Public Library Directors (LSTA Survey 3)
- LSTA Survey Summary – Surveys 1-3
- LSTA Special Needs Survey for Public Library Directors
- Selected Results from the Library Media Survey 2001

Selected Results from the Library Media Survey 2001

School Level Survey Response:

1494 responses covering 1544 schools (out of 2147) or 71.9% of identified schools responded to the school level library media survey in the spring of 2001. These 1494 responses represented 358 districts out of 426, or 84%.

Students in this school can access: (Choose all that apply.)

Videodiscs	25.65%
CD-ROMs.....	84.86
DVDs	6.67
Presentation software (e.g. PowerPoint)	80.44
Publishing software.....	68.79
Digital still camera.....	68.72
Standard video camera (analog).....	66.51
Digital video camera.....	23.17
Digital movie-making software	18.35
Electronic reference materials via the school's local area network (LAN).....	73.14
An individual school- or district-provided e-mail account.....	28.60
The Internet.....	94.57
BadgerLink magazine or newspaper resources.....	81.58
WISCAT	45.14
Other resources purchased or leased through the Internet.	48.89

Teachers in this school can access: (Choose all that apply.)

An individual school- or district-provided e-mail account	74.21%
The Internet.....	89.28
BadgerLink magazine or newspaper resources.....	92.16
WISCAT	85.60
Other resources purchased or leased through the Internet.	59.54

	Daily	Weekly	Monthly	Less Often	Never
How frequently do this building's library media program staff members use the Internet?	84.22%	10.77%	2.17%	1.49%	1.35%
How frequently do this building's library media program staff members use WISCAT? (Choose one.)	7.85	21.39	13.68	22.48	34.60
How frequently do this building's library media program staff members use an electronic interlibrary loan system (e.g. QUILL)? (Choose one.)	5.42	8.00	6.98	16.27	63.32
How frequently do this building's library media program staff members use BadgerLink periodical or newspaper resources? (Choose one.)	13.79	31.18	18.68	23.51	12.84
How frequently do this building's library media program staff members use another electronic library management tool (e.g. B&T Link, Follett Ordering Tool)? (Choose one.)	9.45	25.71	22.54	23.35	18.96

What is the school's policy regarding use of this LMC by the general public? (Choose one.)

Encourages public use 10.63%
Permits the use 69.68
Discourages the use 13.58
Prohibits the use 6.10

How many members of the general public use this LMC for library purposes? (Choose one.)

Fewer than five general public users per week 96.48%
5-10 general public users per week 2.46

10-20 general public users per week 0.63
More than 20 general public users per week 0.42

This library media program shares an automated system with: (Choose all that apply.)

Public Library 90.24%
Technical College 4.88
State University 2.44
Private College 2.44

Are holdings of this library media center listed in WISCAT?

Yes 30.36 **No** 69.64%

Indicate if any of the following operations are part of the library automation system in this school's library media program or are at least done by some automated process rather than manually. (Choose all that apply.)

Serials control 7.26%
Acquisition 12.78
Interlibrary loan 7.89
Inventory control 24.07
Overdue notices 25.82
Bibliographies 22.18

Is this school library media program's online (automated) public access catalog accessible in any of these locations or ways? (Choose all that apply.)

Not applicable. This LMC does not have an online catalog 8.49%
In a computer laboratory networked to the LMC 33.08
Through a network connected to classrooms 34.34
From one or more other schools in the district 16.78
Via the Internet (password required) 1.85
Via the Internet (password NOT required) 5.46

What holdings does this school's online public access catalog contain? (Choose one.)

Not applicable. This LMC does not have an online catalog 16.83%
Only the holdings of this school's LMC 58.00
The holdings of this school's LMC and some others in the district 4.43
The holdings of all schools in this district 20.74

For what purposes does this library media staff use WISCAT? (Choose all that apply.)

	# of Responses	% of total Responses
Determine which library holds a title in order to request an interlibrary loan 15.09%	407	27%
Determine which library holds a title in order to refer a patron 11.11	298	20
Source of MARC records for retrospective conversion 8.53	210	14
Download new titles into a local automated system 2.79	75	5
Verify bibliographic information 15.09	407	27
Assist in answering reference questions 7.24	193	13
Find titles on a subject 13.73	359	24
Use as a public access catalog 2.69	81	5
Use as a backup to a local online catalog 1.12	33	2
Add holdings for resource sharing purposes 3.60	100	7
Obtain cataloging information 18.76	492	33
Other [Collection Development, Ordering & Deleting Resources for Sharing] 0.24		
Total 100%		

District Level Survey Response:

343 of the 426 Wisconsin public school districts responded to the state library media district survey in the spring of 2001 for a response rate of 80%.

Borrowing Practices

	<u>Fr</u>	<u>Oc</u>	<u>S</u>	<u>N</u>
High schools borrow materials from other schools	12.1%	41.0%	32.1%	14.8%
Middle schools borrow materials from other schools	11.8	41.4	32.6	14.2
Elementary schools borrow materials from other schools.....	15.8	37.0	32.6	14.9
High schools borrow materials from non-school libraries (e.g., public, academic)	19.0	36.7	31.6	12.7
Middle schools borrow materials from non-school libraries	8.2	35.7	37.0	19.1
Elementary schools borrow materials from non-school libraries	9.4	31.0	38.1	21.5

Perceived reason for not borrowing. If any responses above were "seldom" or "never," please indicate below what may most likely account for this. (Choose all that apply.)

Lack of demand from users.....	70.9%
Service is not made readily available.....	15.1
Lack of information about multitype library cooperative organizations	3.8
Administrative restrictions.....	0.8
Perceived legal prohibition or entanglements	0.8
Other	14.6

Lending Practices

	<u>Fr</u>	<u>Oc</u>	<u>S</u>	<u>N</u>
High schools lend materials to other schools	14.0%	37.1%	34.3%	14.6%
Middle schools lend materials to other schools.....	10.3	36.4	34.5	18.8
Elementary schools lend materials to other schools.....	13.5	33.3	35.8	17.4
High schools lend materials to non-school libraries (e.g., public, academic)	6.9	21.2	38.1	33.8
Middle schools lend materials to non-school libraries	2.2	15.7	38.7	43.4
Elementary schools lend materials to non-school libraries	1.2	12.5	38.9	47.4

Perceived reason for not lending. If any responses above were "seldom" or "never," please indicate below what may most likely account for this. (Choose all that apply.)

Concern that materials will not be available to our primary users when needed.....	24.5%
Our holdings are not in WISCAT or any other shared location tool.....	40.8
Lack of demand from other libraries	74.6
Administrative restrictions.....	1.7
Perceived legal prohibition or entanglements.....	1.5
Other	8.

Appendix E. LSTA Web Survey Instruments

The Division developed the following special Web surveys to gather information on the LSTA program from selected constituent groups:

- LSTA Survey for Public Library System Staff
- LSTA Survey for DLTCL Advisory Committees: Council on Library and Network Development, LSTA Advisory Committee, Library and Information Technology Advisory Committee, Delivery Service Advisory Committee
- LSTA Survey for Public Library Directors
- LSTA Special Needs Survey for Public Library Directors

In addition to the above special LSTA surveys, selected results from a school library media survey conducted in the fall of 2001 were taken into consideration in the LSTA evaluation.

Copies of the survey instruments are available from Peg Branson.